

## Western Australian Pharmacy Students' Association Curtin

Building 306, Curtin University, Hayman Rd, Bentley, WA, 6102 Email: <u>wapsa@napsa.org.au</u> ABN: 64624731955

# WAPSA Curtin Store Purchasing Policy

### **Definitions**

In this policy:

**WAPSA Member**: An individual who holds an active membership with the Western Australian Pharmacy Students' Association (WAPSA) Curtin.

**Academic Staff**: An Individual employed by Curtin University whose primary duties involve teaching, research, and scholarly or professional activities.

Alumni: An Individual who has completed a pharmacy course at Curtin University.

Non-Member: An Individual who does not meet any of the above definitions.

## 1. Purpose

This policy outlines the terms and conditions for all purchases made by members from the Western Australian Pharmacy Students' Association (WAPSA) Curtin. It ensures purchases are handled fairly, transparently, and consistently.

### 2. Eligibility

- Member-priced purchases are available to WAPSA members and Curtin University academic staff only.
- General purchases are up to the discretion of the current committee
- Membership is free for all Curtin University pharmacy students.
- Only current WAPSA members can purchase merchandise, tickets, or services offered by WAPSA.

### 3. Refunds & Cancellations

No change-of-mind refunds.

All sales are final. Refunds will only be issued if an item is faulty or if an event is cancelled by WAPSA.

### 4. Item Collection

Pickup times for merchandise or academic items will be announced via email and WAPSA's social media channels (e.g., Instagram, Facebook).

# WAPSA

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A \$15 late pickup fee applies if items are collected outside scheduled times unless otherwise stated.

### 5. Unclaimed Items

Items not collected within 3 months of stock arrival may be forfeited without refund. No reminders are guaranteed; please check WAPSA's social media regularly for pickup announcements.

### 6. Communication & Enquiries

If you have concerns or questions about your purchase, or believe there is an issue with an item received, please contact:

WAPSA Secretary

Email: wapsa.secretary@napsa.org.au

We take complaints seriously and aim to respond within 30 days. For complex or delayed cases, we will keep you informed.

### 7. Changes to This Policy

WAPSA may update this Purchasing Policy from time to time to reflect current practices or feedback. Changes may be made without notice. The latest version will always be available on our official website.

Please review the policy before making a purchase.

Last updated: September 2025

### 8. President Sign-Off

This policy has been reviewed and approved by the WAPSA Curtin President on behalf of the Executive Committee.

Signature:

Name: Kaitlyn Campbell

Date: 1st October 2025