

NSWRL - How to make a claim

Personal Accident

If you are a member of NSWRL and you have suffered an injury whilst participating in a rugby league or rugby league related activity (including training, competing, official social event, fundraising activity or other sanctioned activity) please follow the steps below to lodge a Personal Accident claim.

For injuries sustained on or after 1 January 2026

Step 1 - Submit your claim online

To lodge your claim, please complete the online claim submission form and follow the steps below:

1. Access the online [Claim Form Request here](#).
2. Complete all sections of the initial Claim form Request.
3. Once submitted, Sportscover Australia's claims team will review your information, undertake verification process with NSWRL, and allocate your claim to a dedicated claims specialist.

Step 2 - Claim acknowledgement

Within 2 – 3 Business Days of submitting your request, you will receive a claim acknowledgement email containing:

- A copy of the information you submitted, for review and signature
- A Claim Pack, which will contain additional information for completion
- Policy documents (policy schedule and wording)
- Contact details of your assigned claims specialist

Step 3 - Assessment and reimbursement

Your claim will then proceed to assessment. During this stage:

- You can send any eligible expenses for reimbursement under the Policy to your claims officer
- You will also receive an online Access Pin
- The claims handler may request further information to complete the assessment

Step 4 - Ongoing claim management

NSWRL claimants will be able to monitor the progress of your claim:

- Once you have received your Access Pin from Sportscover you can monitor your claim progress by visiting [Claims Information | Sportscover](#).

To obtain a printable version of the claim form, please click the following [claim form](#), which outlines the manual claim submission process.