

## SUP Vic Committee Meeting June 2017

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### Present

Damien Quinlan (DQ), Warwick Lee (WL), SH, Kathy Naoumidis (KN), Jean Ringrose (JR), Mark Thomson (MT), George Thomas (GT), Greg Tobin (GTO), Simon Murphy (SM)

Apologies: David Petersen

Meeting opened at 6.20pm

### Meeting Minutes

#### Opening Remarks

Damien Quinlan opened the meeting and welcomed new committee members SM, GTO, JR & SH

#### Communication

KN & DQ said that communications via Messenger were 'out of control'. All general communication via email. DQ indicated that responses should 'let it sit for a day'.

SM mentioned urgent or 'on-the-day' communication via messenger. Agreed by those present.

Complaints will be handled by [info@supvic.com](mailto:info@supvic.com) and not via personal email addresses.

Complaints to be discussed at committee level. SM raised the issue that if a complaint is raised then it will be discussed at committee, but could take 3-4 weeks as a process. DQ as gatekeeper of [info@supvic.com](mailto:info@supvic.com) indicated that he will advise the complainant accordingly as to when the issue would be considered.

SH raised the question if the complaint/issue/incident required an urgent response? DQ indicated that Committee members would be notified immediately by email.

DQ indicated that Committee does not want to get involved in social media commentary.

DQ indicated Committee were often agitated with what went on with social media pages.

DQ & WL mentioned criticism to be either ignored or taken down on social media pages.

Monday, 5 June 2017

A Communication policy to be developed, but requests, suggestions & complaints via [info@supvic.com](mailto:info@supvic.com) . No other channels will be accepted.

All committee members to look at SUP Vic code of conduct on SUP Vic Members Facebook page and comment on. KN to drive this and general policy discussion.

Minutes to be distributed amongst committee for approval or comment, adjusted if necessary and posted via Tidy Club.

KN to produce a guide to Tidy Club. SH to post minutes to Tidy Club and post link on SUP Vic Members Facebook page.

## **Web Page**

SM to run website. Simon to reach out to Dany Leclerc to get the keys to the website and work with them as to what thoughts they had about the development of the website.

## **Membership**

Participants in a Pod Event to be members to participate in an event. Day memberships to be sold if people not members.

Discussion had about how to better sell membership to prospective members.

Suggested benefits are comraderie, year round events, guidance, coaching, mentoring, events, inclusion. SM suggested that retailers "sell" a membership as part of a board purchase. WL says the key to membership is good events.

Membership this month:

4 Renewals

5 New Members

4 Drop offs

## **Next Meeting**

Elsternwick Hotel 26 June @ 6.30pm

## **Next Meeting Proposed Agenda**

### **Pod shopping List:**

First Aid kits, Leg Ropes, Flags, Generator & Compressor. Singlets or shirts.

**Get team together for GMP & Port Philip Cup.**

**Start planning a calendar for 2017/18**

**Pods to put forward an event.**

**Sponsors**

Meeting closed at 8.08pm