

DHCA Launches New Web Site, Online Membership System

Following years of careful planning, false starts and hand-wringing, the Dominion Hills Civic Association (DHCA) has at last implemented a wholesale makeover of its website and adopted an integrated online Membership Management System! The new system, *DH SecureNet*, will, for the first time, allow Dominion Hills neighbors to 1) update their own contact information and volunteer/committee preferences online and 2) make their annual dues and contribution payments through a secure financial transactions link managed by PayPal.

DHCA has for many years maintained a list of Dominion Hills' 615 single-family homes with the most current information available from membership forms submitted by neighbors, our Google Groups listserve subscriptions, and Arlington County's online real estate information database. Now, we invite all households – both homeowners and renters – to register online and manage your own memberships through *DH SecureNet*.

Combined with our vastly more flexible and capable new website, *DH SecureNet* will provide DHCA with the efficient, 21st Century tools it needs to manage a modern and effective association and raise the necessary funds to meet our ongoing and growing financial obligations. Neighbors who do not wish to participate in the DH SecureNet online membership system are welcome to continue with a paper-based membership and to pay dues by check, cash or in-person credit card (at meetings and events.) Just complete the form on the reverse side and return with your payment in the attached envelope.

DH SecureNet is built on a platform managed by Tidy HQ, an established service provider with low fees and a strong reputation for efficiency and security. In order to sign into *DH SecureNet*, you will first need to establish an account with Tidy HQ, through our new website.

To setup and confirm your DH SecureNet membership, go to www.dominionhills.net and choose "Resource Center." This will open a new page with complete instructions on how to complete your Tidy HQ account and DHCA household membership.

In the event you have any questions or need further information, please email support@dominionhills.net.

FAQ:

What personal information is kept in the system?

DH SecureNet will keep only personal information that you have provided: Names, email addresses, phone numbers, volunteer preferences, and membership payment history. We will NOT retain any credit card or bank account information. Your record will also include some public information, such as whether you own or rent your home and the county's property ID number.

Who will have access to my information?

Only DHCA Officers and a select few Board Members will be able to view your personal information. We will NEVER share your information with any outside organization or company.

If you have any questions, please email us at: support@dominionhills.net



How can I pay for my membership?

DH SecureNet includes a payment link via PayPal. If you have a PayPal membership, or wish to create one, you only enter your email address and password to complete your payment. If you do not have a PayPal membership, you can make a credit card payment via PayPal.

Can I make an additional contribution above the \$20 annual membership dues?

We need and greatly appreciate additional voluntary contributions above our low \$20 annual household membership dues. The PayPal payment link includes an option to add an additional contribution.

Are there any additional fees charged for online memberships?

The Tidy HQ platform adds a small service charge to every transaction processed through PayPal. In addition, PayPal charges DHCA its standard nonprofit service fee. DHCA believes both fees are reasonable and necessary for us to maintain the new website and DH SecureNet system at very low cost.

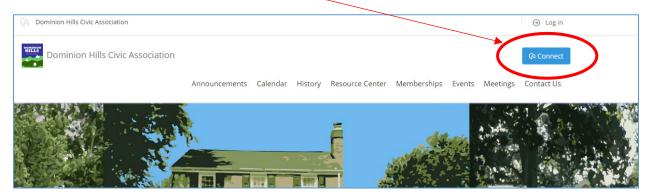
What if I don't have a PayPal account?

If you are making a payment via the system you are required to use PayPal. Once the membership process gets to the point of payment, you will be redirected to the PayPal website to complete the transaction. At this point you will be able to choose from two options: login with your PayPal account or simply enter in your credit card and name/address information.

Note: If you choose to simply enter in your payment information without an existing PayPal account, you may choose to create an account with information you are entering (there is a checkbox to create an account).

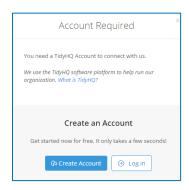


Visit www.dominionhills.net and choose the "Connect" button.

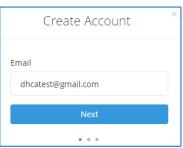


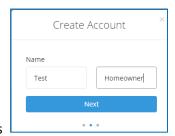
You will be prompted to create a TidyHQ account.

This is an account for the platform our system is running on.



Enter your email address that is associated with the Dominion Hills Civic Association's (DHCA) email list

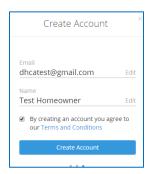




Enter your first and last names

Confirm details, review and agree to "Terms and Conditions" and press "Create Account".





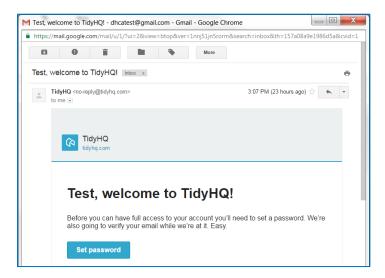




Press Done.

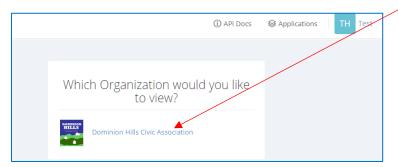
Press Connect

At this point, check your email to set the password for your account:





Now choose to associate your account with DHCA (select: Dominion Hills Civic Association)





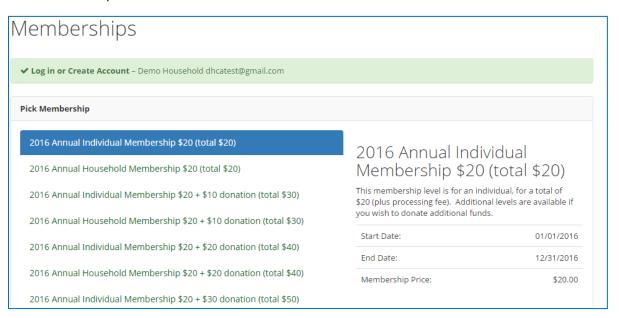
Signing up for a Membership

Now your login page should have a few more details on it and you could now setup your membership for the calendar year. Select "Memberships"



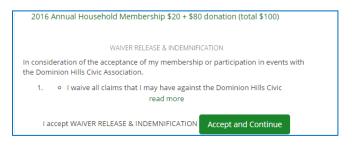
Select the membership options on the left (scroll down for more options). The details for each level are provided on the right.

Note: Select "...Individual..." for only one person. Select "...Household..." for more than one person to be listed on this membership.

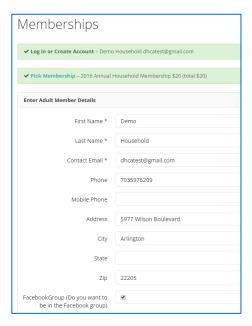


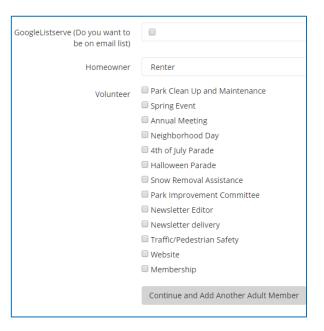
Scroll down and review the Waiver Release and Indemnification. Press "Accept and Continue".





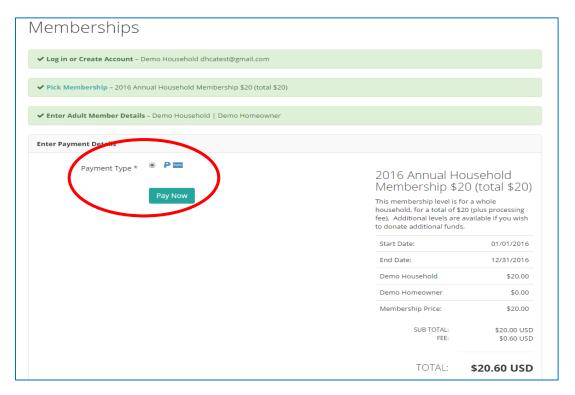
Fill out/complete the form for yourself, press "Continue and Add Another Adult Member" to complete the form for additional adult household members.





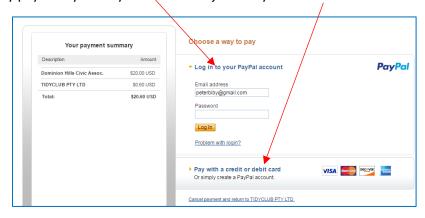
Confirm your information and press the "Pay Now" option on the Enter Payment Details page.





At this point you will be redirected to PayPal.com to complete the payment.

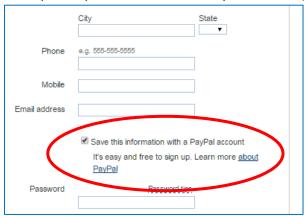
You may pay with your PayPal account or just use your credit card.



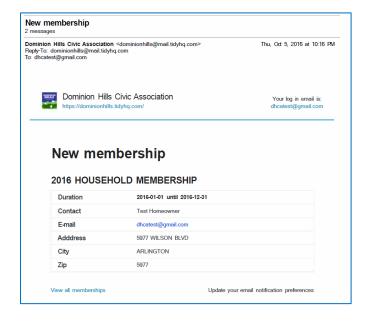
If you choose to pay with your credit card, just fill out the details on the payment page. Press "Agree and Continue".



Note: you may choose to create a PayPal account (if not just uncheck this checkbox).-



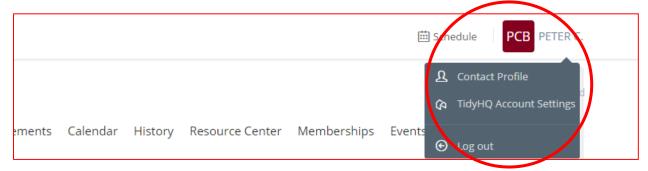
You should have received a confirmation email about your new membership.



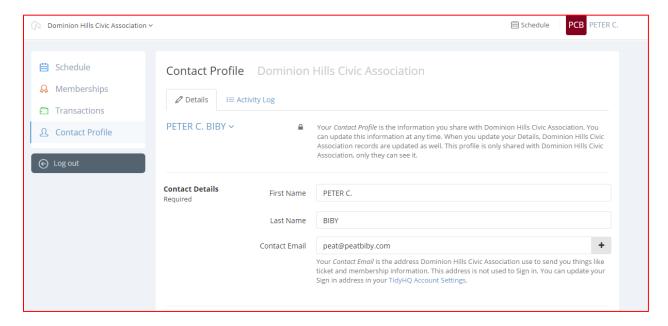


Updating your Profile:

The DHCA SecureNet allows you to control the information stored in the system. To edit your profile, please click on your Name on the top right hand side of the header and choose **Contact Profile**:

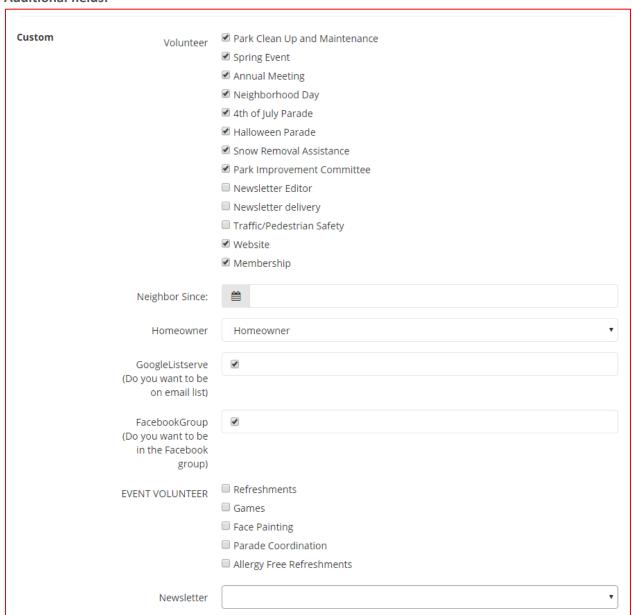


From here there are many options, but by default you will see your profile. Feel free to review and edit any of the following information. Note: DHCA does not capture all the fields listed below. They are available in the system by default and cannot be removed. At a minimum we would need to see your name, address and email address. If you choose to provide additional information, that is at your discretion.





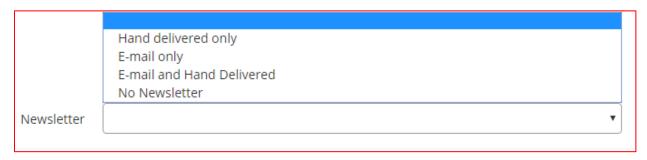
Additional fields:



Future Newsletter Delivery:

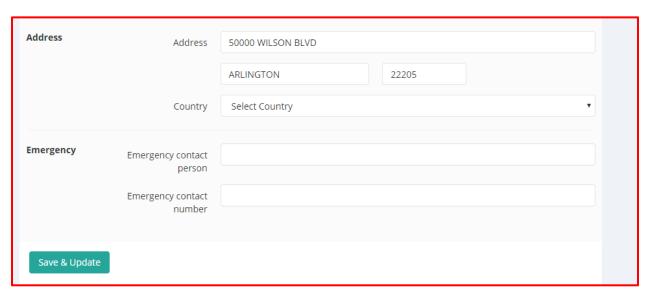
Note: Under the profile section: Regarding the newsletter, you may choose your delivery method. We will continue to deliver both email and hand delivery if you have not chosen an option below. On occasion, we may hand deliver a newsletter to all households, independent of your delivery decision.





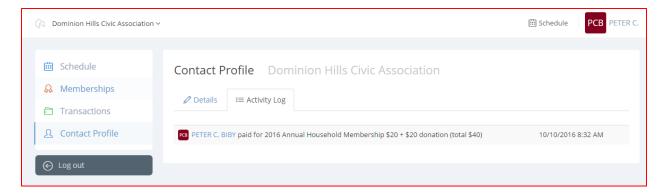






Activity Log:

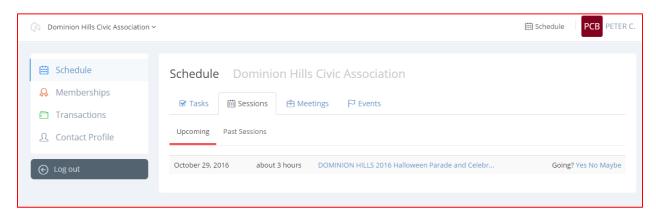
This will show you all activity for your account with DHCA:



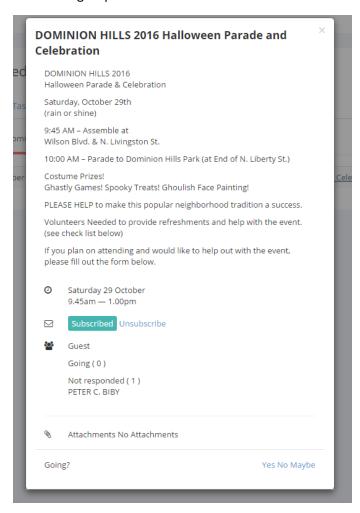
Schedule:

This area shows you all upcoming Sessions, Meetings and Events. Sessions are like what we normally refer to as "events". The main difference between a **Session** and an **Event** is that Sessions are not listed on the public website, therefore only members or active users will see the information pertaining to a **Session** when they are logged into the system. In this instance, you can click on the options for Going? (Yes, No or Maybe).





If you choose to view the event the following window appears with more details about the session and RSVP options. You can also choose to continue to receive future email about this event or be taken off that email group.





Membership:

This area details your paid memberships that we have on record for 2015 and 2016. If you believe there is a discrepancy between the system and your records, please contact us.



Transactions:

This area detailed records (receipts) for your paid memberships that we have on record for 2016 and beyond. If you believe there is a discrepancy between the system and your records, please contact us.



Thanks!

If you have any questions, please email us at:

support@dominionhills.net